Agile Transitions from the trenches

7 lessons learned

1 SEPTEMBER 2020 I Michaël Pilaeten

Agile in numbers

%

Sequential Combination

%

%

%

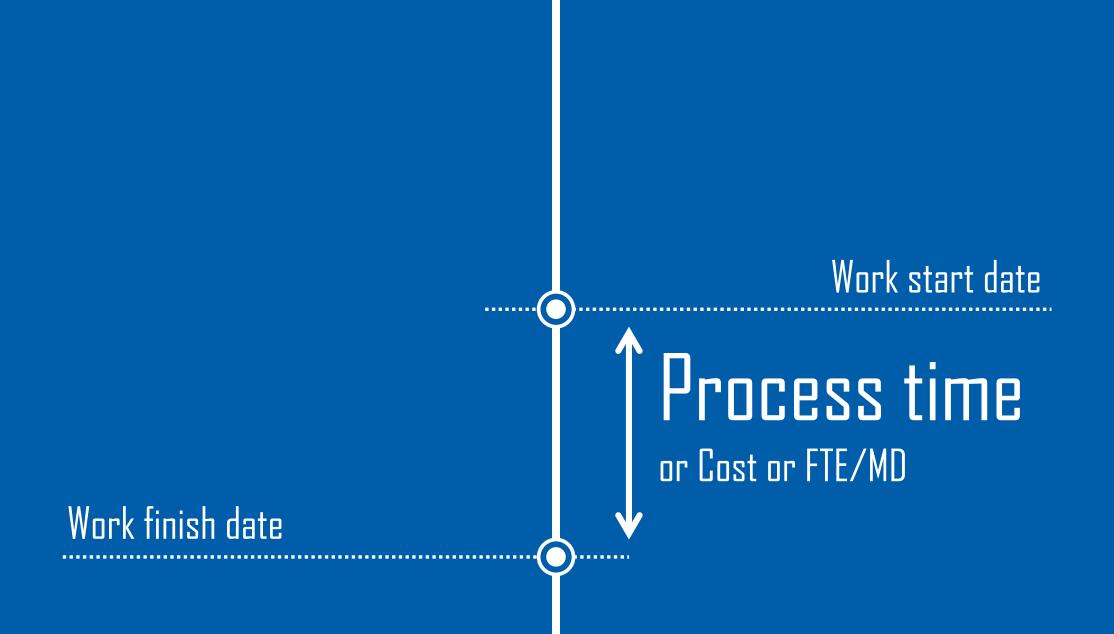
aile





Problem 1 We start too late

Ś





Lead time

Work finish date

Process time or Cost or FTE/MD

Work start date

........

.

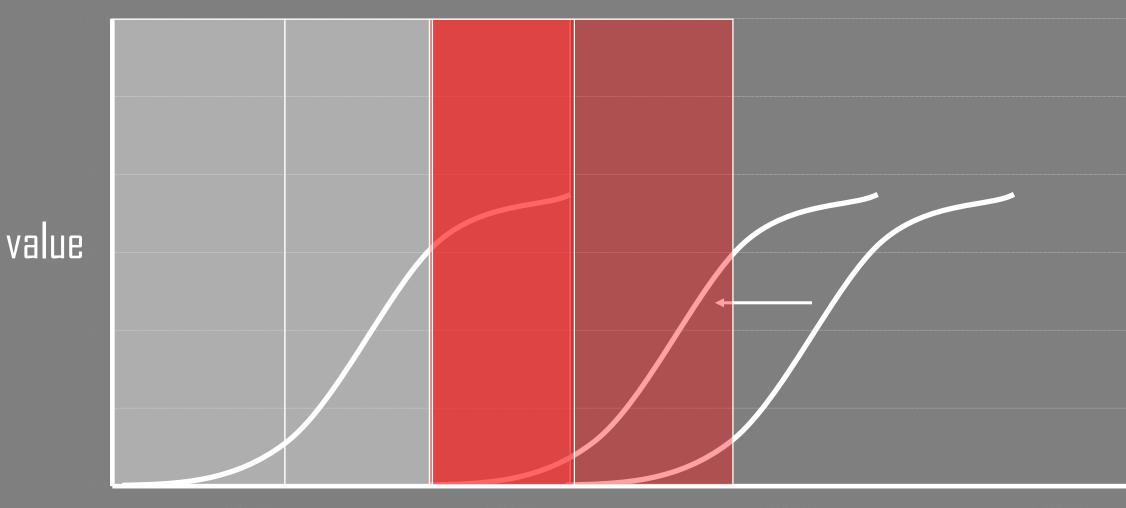
......

Problem 2 We don't know when to stop



The innovator's dilemma

litre du graphique.



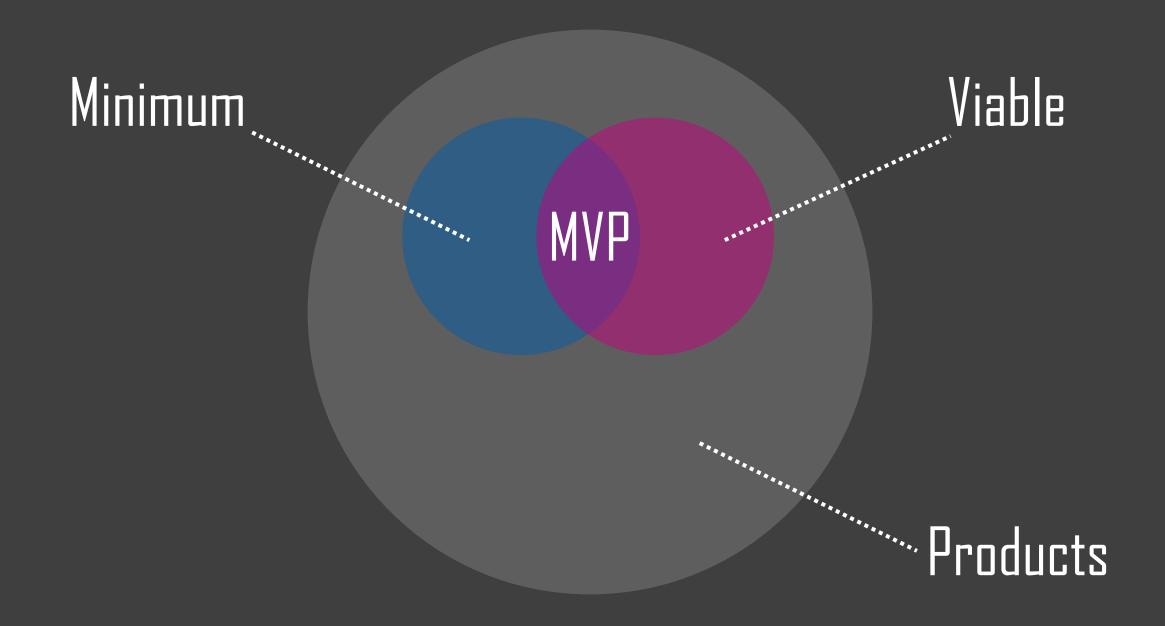
time

Problem 3 We don't know what we want











Problem 4 We can't predict quality

A Deep Dive into Software Quality with Practical Solutions for Delivering High-Quality Products

REQUIREMENT QUALITY

STABILITY COMMITMENT

REQUIREMENT QUALITY From? But... **L'UMMITMENT**

REQUIREMENT QUALITY

STABILITY

What? But...

REQUIREMENT QUALITY

fixed AND flexible

never commit

Problem 5 We don't know how to prioritize

DINNER

NCOME

EPORT



the endowment effect







Problem 6 We're reluctant to change



this is where the Magic happens

But...

Those testers should not touch my code! My precious...



this is where the Maggic happens



These developers shouldn't test. Everything passes.





Problem 7 We start too big

Little's Law

L = AW $W = \frac{L}{A}$

L = 100 liters A = 20 liters / minute W = $\frac{100 \ liters}{20 \ liters \ per \ minute} = 5 \ minutes$

L = current number of items A = arrival rate of new items W = average time to process an item

Little's Law

L = AW $W = \frac{L}{A}$

L = 200 liters A = 20 liters / minute W = $\frac{200 \ liters}{200 \ liters \ per \ minute} = 10 \ minutes$

L = current number of items A = arrival rate of new items W = average time to process an item

Little's Law in software WIP = backlog size WIP = backlog sizeTP = throughput (velocity)

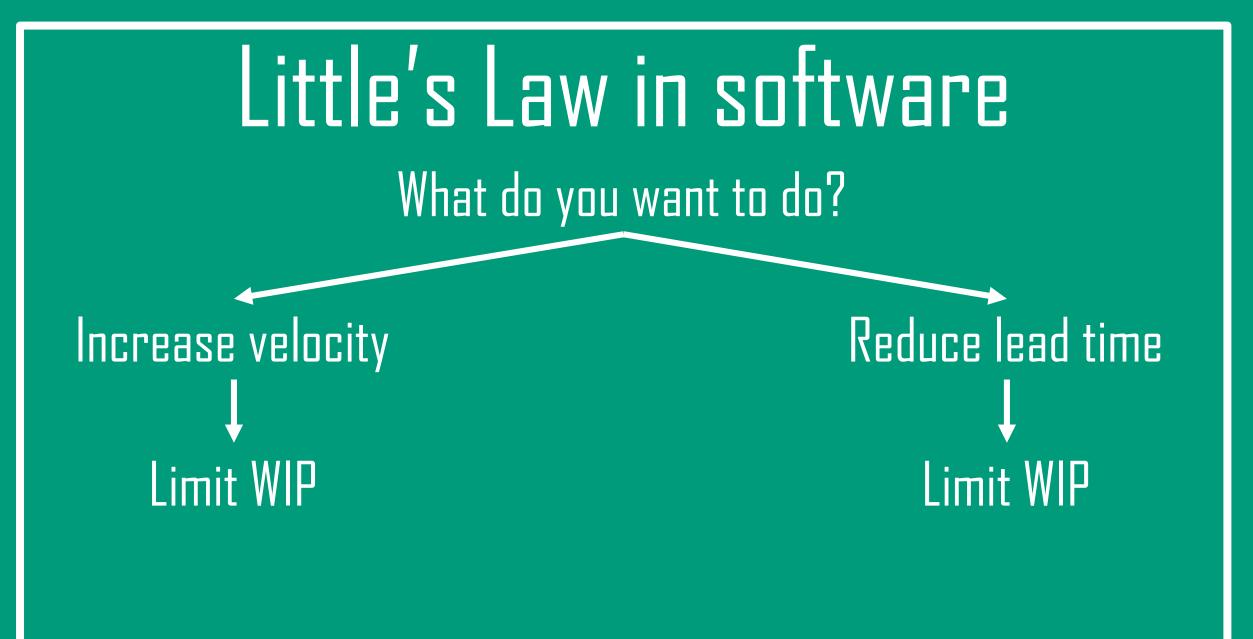
LT = lead time

 $LT = \frac{WIP}{TP}$

WIP = 500 story points TP = 100 story points / day $LT = \frac{500 \text{ story points}}{100 \text{ story points per day}} = 5 \text{ days}$

Little's Law in software WP = backlog s WP = backlog sTP = throughput

 $LT = \frac{WIP}{TP}$ WIP = 1500 story points TP = 100 story points / day $LT = \frac{1500 \ story \ points}{100 \ story \ points \ per \ day} = 15 \ days$ WIP = backlog size TP = throughput (velocity) LT = lead time



Little's Law in software

One last thing...

Context Switching





michael.pilaeten@ctg.com



Inkedin.com/in/michaelpilaeten/