#### Agile Transitions from the trenches

7 lessons learned

1 SEPTEMBER 2020 I Michaël Pilaeten

# Agile in numbers

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#### Sequential Combination

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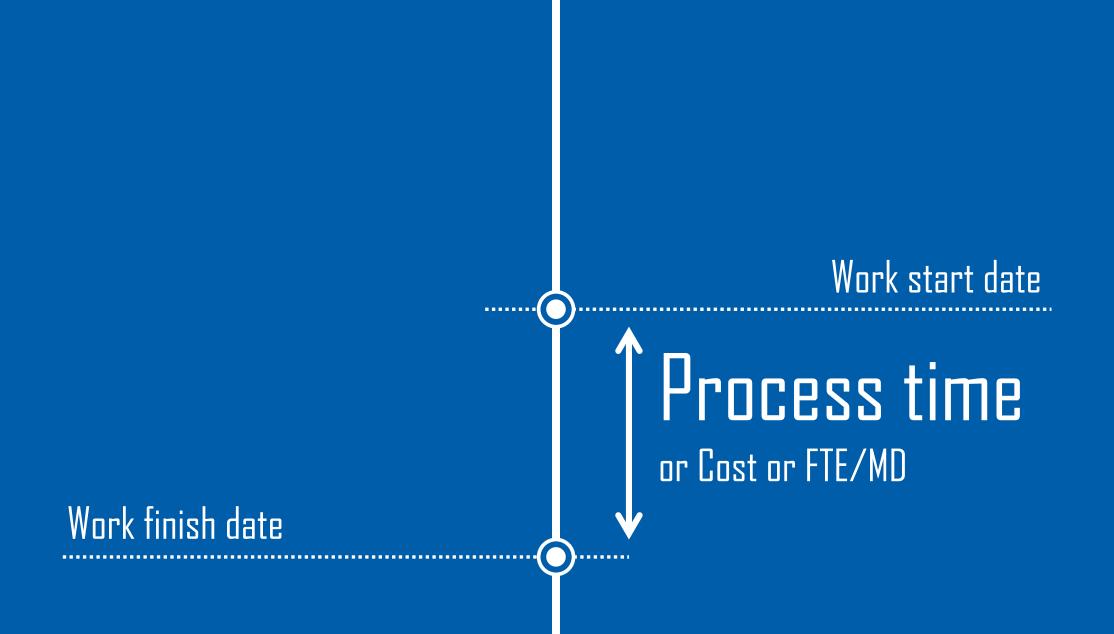
aile





#### Problem 1 We start too late

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Lead time

#### Work finish date

### Process time or Cost or FTE/MD

Work start date

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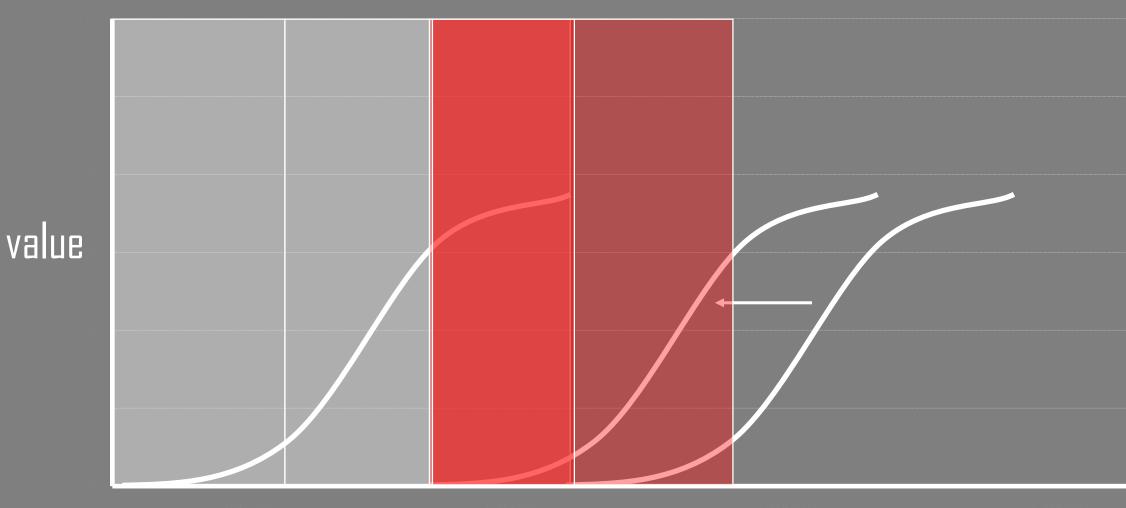
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#### Problem 2 We don't know when to stop



#### The innovator's dilemma

litre du graphique.



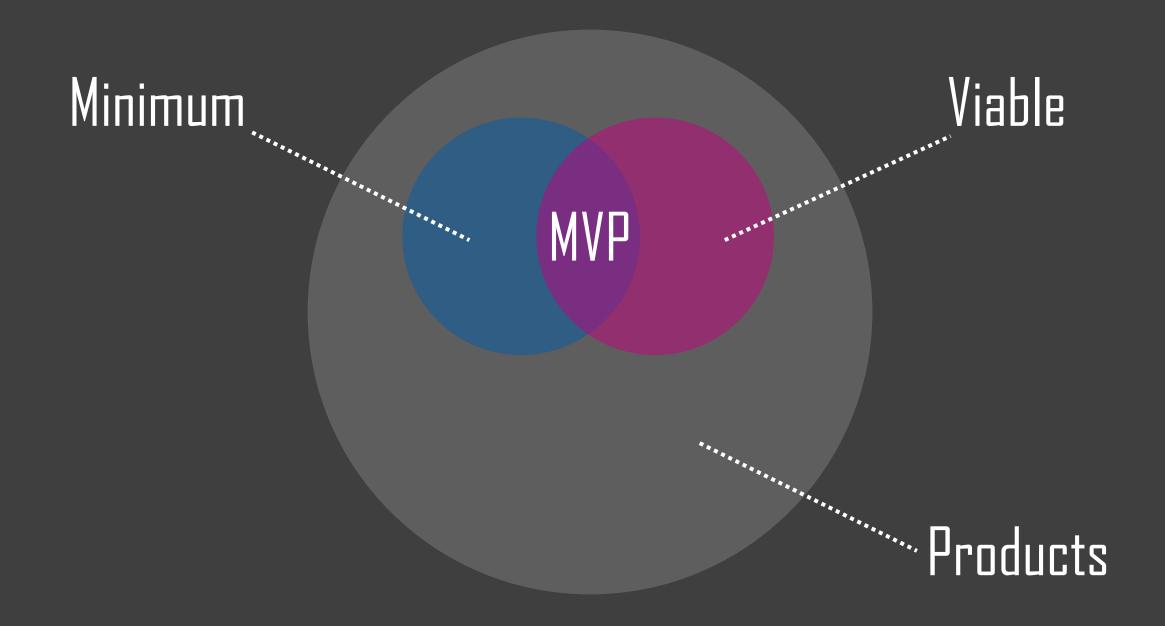
time

#### Problem 3 We don't know what we want











#### Problem 4 We can't predict quality

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A Deep Dive into Software Quality with Practical Solutions for Delivering High-Quality Products

# REQUIREMENT QUALITY

**STABILITY COMMITMENT** 

# REQUIREMENT QUALITY From? But... **L'UMMITMENT**

# REQUIREMENT QUALITY

STABILITY

What? But...

# REQUIREMENT QUALITY

## fixed AND flexible

## never commit

#### Problem 5 We don't know how to prioritize

DINNER

NCOME

EPORT



# the endowment effect







## Problem 6 We're reluctant to change



#### this is where the Magic happens

#### But...

Those testers should not touch my code! My precious...



this is where the Maggic happens



# These developers shouldn't test. Everything passes.





## Problem 7 We start too big

# Little's Law

L = AW $W = \frac{L}{A}$ 

L = 100 liters A = 20 liters / minute W =  $\frac{100 \ liters}{20 \ liters \ per \ minute} = 5 \ minutes$ 

L = current number of items A = arrival rate of new items W = average time to process an item

# Little's Law

L = AW $W = \frac{L}{A}$ 

L = 200 liters A = 20 liters / minute W =  $\frac{200 \ liters}{200 \ liters \ per \ minute} = 10 \ minutes$ 

L = current number of items A = arrival rate of new items W = average time to process an item

#### Little's Law in software WIP = backlog size WIP = backlog sizeTP = throughput (velocity)

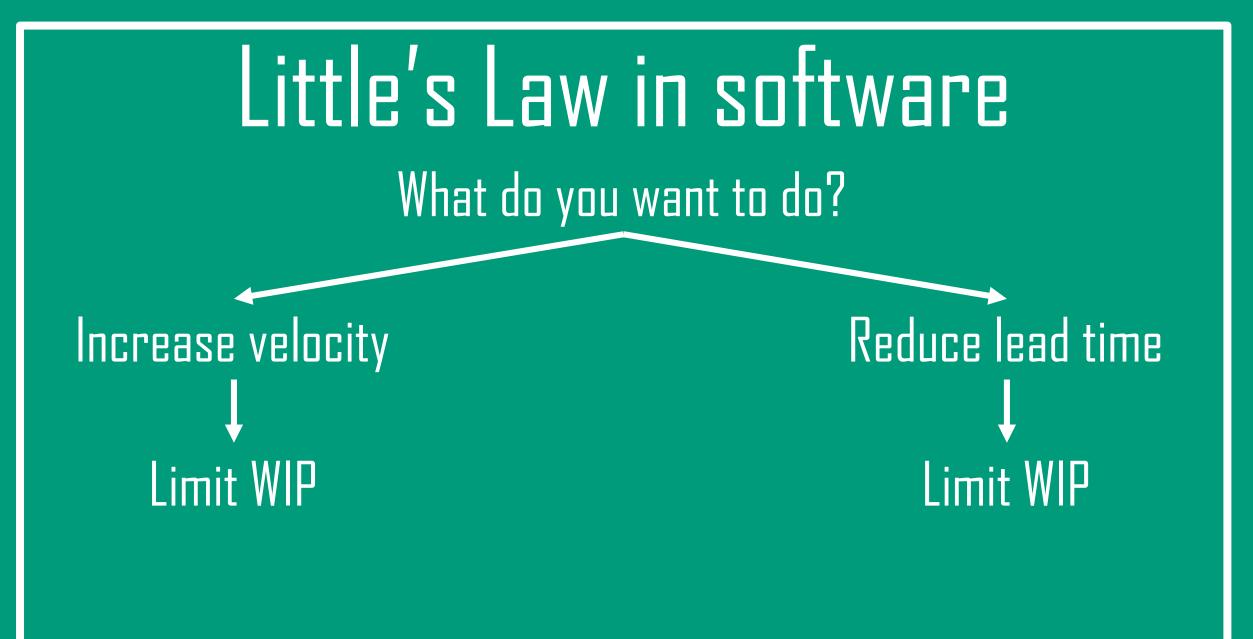
LT = lead time

 $LT = \frac{WIP}{TP}$ 

WIP = 500 story points TP = 100 story points / day $LT = \frac{500 \text{ story points}}{100 \text{ story points per day}} = 5 \text{ days}$ 

#### Little's Law in software WP = backlog s WP = backlog sTP = throughput

 $LT = \frac{WIP}{TP}$ WIP = 1500 story points TP = 100 story points / day  $LT = \frac{1500 \ story \ points}{100 \ story \ points \ per \ day} = 15 \ days$  WIP = backlog size TP = throughput (velocity) LT = lead time



# Little's Law in software

One last thing...

## Context Switching





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